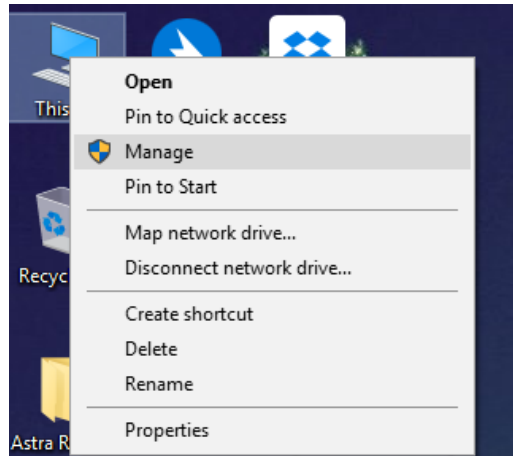


Astra Series Depth Driver Solution for Windows

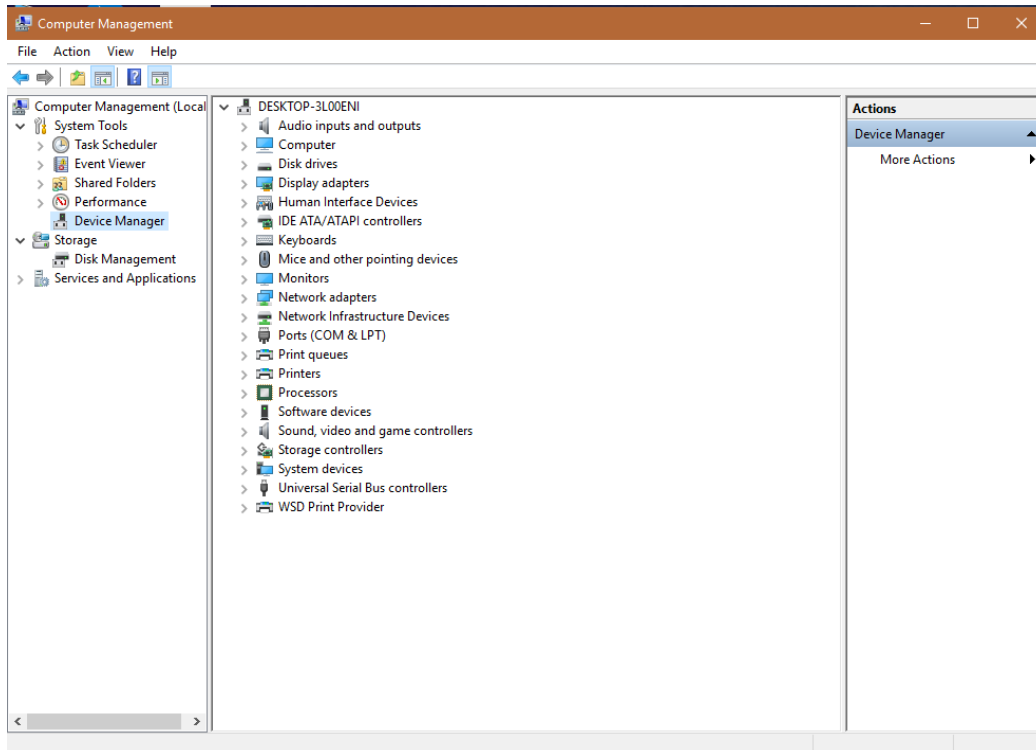
Please follow the processes below to resolve your Astra Series driver problem.

Obtain the Driver from Orbbec official website:

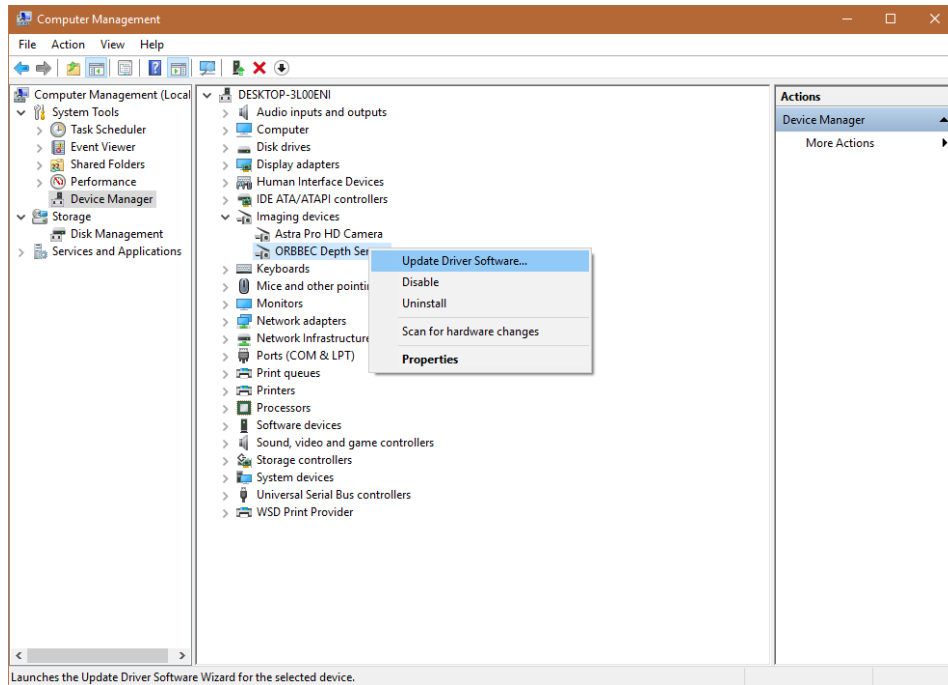
1. Right click on “This PC”, in the menu, select “Manage”



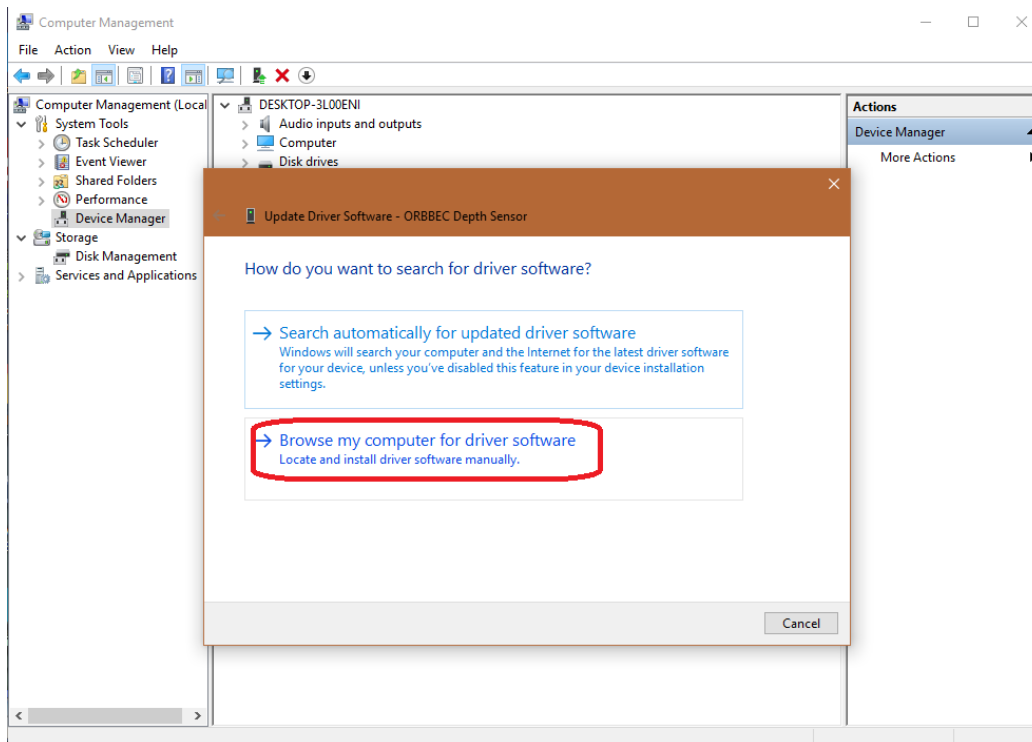
2. Select “Device Manager” from the “Computer Management” window



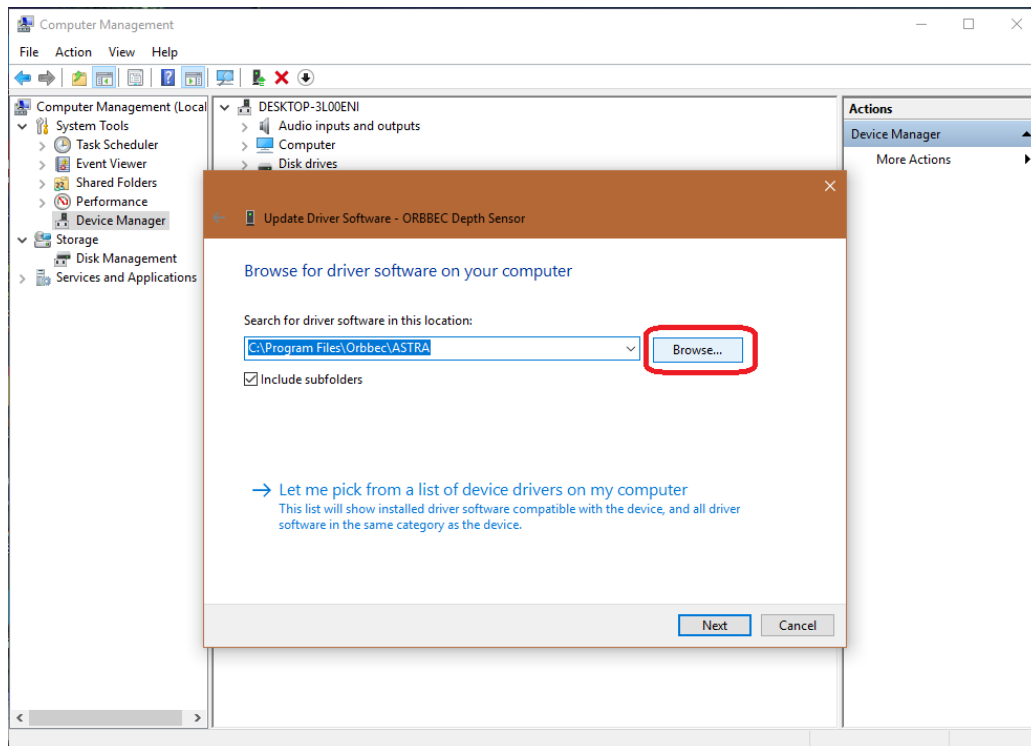
3. Locate the “ORBEC Depth Sensor” and right click on it and select “Update Driver Software”. It might be under different tabs, please try to click on all the tabs until you find the correct one.



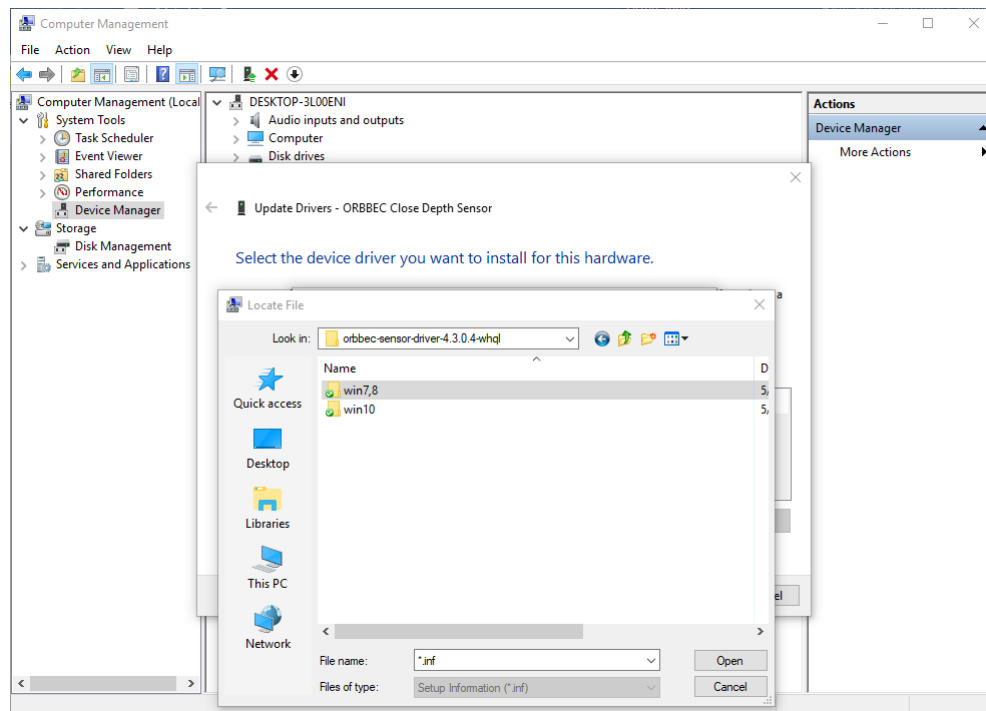
4. In the popped out window, select “Browse my computer for driver software”.



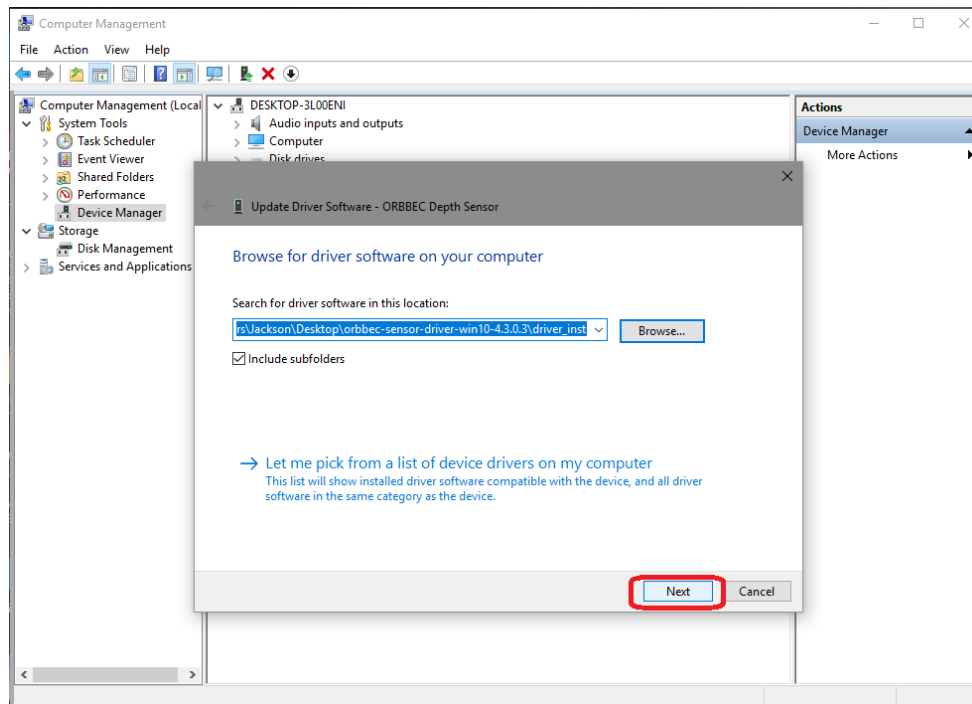
5. After that, click “Browse” to locate the driver file



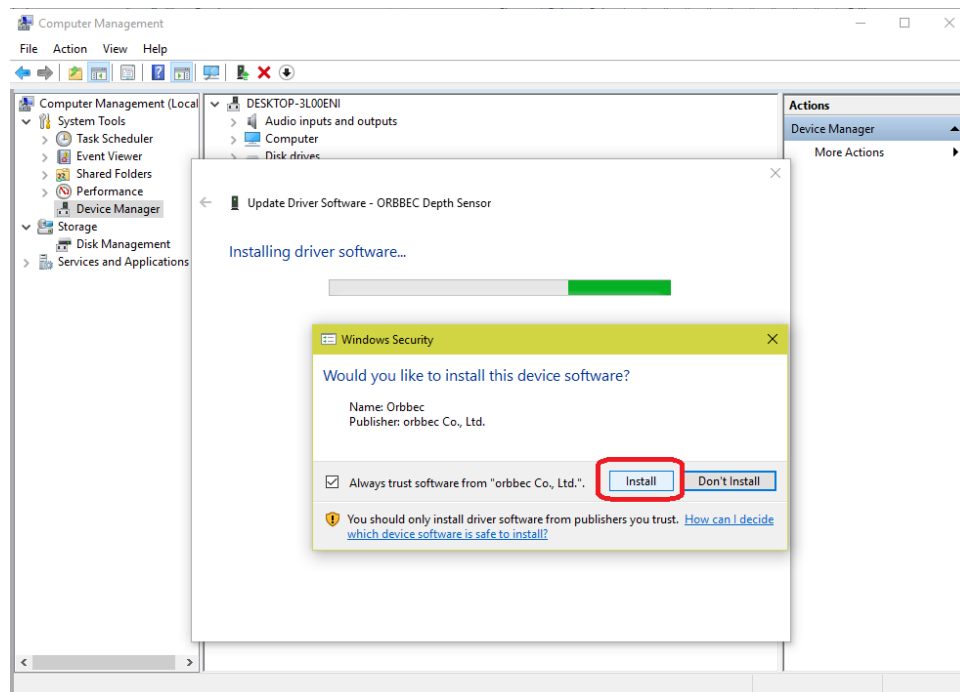
6. Extract the driver file to any directory, locate the “orbbec-sensor-driver-4.3.0.4-whql” and choose the operating system under the driver folder and click “OK”



7. After locating the folder, click “Next”.



8. When the following window pops out, click on “Install” to finish the driver installation.



9. With all the steps above completed, your Astra Series Depth Sensor should work normally.